2 Day Workshop on

REDESIGNING OF ASSESSMENT PATTERN FOR MBA PROGRAMME MODERATED & EDITED QUESTION BANK FOR PPMN

Subject: - Principles and Practices of Management

Subject code: - 101 Semester: - I

Short Questions (7 MM) on Unit I (MANAGEMENT: INTRODUCTION)

- 1. Explain the nature & scope of management.
- 2. Explain the importance of management in the present day world.
- 3. Explain the "Management process"?
- 4. Explain the difference between Management & Administration.
- 5. Explain Management as a profession?
- 6. Explain the various levels of management & the skills required for the same.
- 7. What are the functions of each level of management?
- 8. Is management an art or science? Discuss
- 9. Management is Science as well as Art. Comment & justify your stand.
- 10. What is scientific management?
- 11. What do you understand by management science theory?
- 12. Who is referred to as the Father of Scientific Management? What is the goal of Scientific Management?
- 13. What is the contribution of Taylor to the evolution of scientific management?
- 14. List the roles of managers according to Mintzberg.
- 15. What are the Hawthorne studies?
- 16. Describe briefly about the features of management.
- 17. Explain Bureaucratic Model of Management with diagrammatic representation.
- 18. Explain scientific management in detail. Also explain the components and elements of scientific management.
- 19. Explain the concept of Behavioral management in detail.
- 20. Discuss the Administrative theory given by F. W. Taylor.
- 21. Contingency is best suited for today's dynamic business environment. Comment & Justify.
- 22. What are the various skills required at different levels by Managers?
- 23. Describe the principles of Administrative Management proposed by Henry Fayol.

Long Questions (14 MM) on Unit I

- 1. "Management is planning, organizing, and directing the human effort to achieve common objectives". Elucidate the statement.
- 2. Explain in detail about Taylor's Scientific management.
- 3. Describe in detail about Henry Fayol's Administrative management.
- 4. Explain the various roles of managers according to Mintzberg.
- 5. Explain the different school of management.

- 6. What do you understand by contingency approach of management
- 7. Discuss the behavioral thought of management.
- 8. Management is the integrated set of function, process and approaches and other skills to be used for mobilizing and utilizing for a achieving predetermined objectives in changing environment" Discuss
- 9. What is Management? Art or Science? Explain the Contingency approach of management. Discuss the contribution of F.W Taylor and Elton Mayo.
- 10. Explain the various principles of Management in detail.
- 11. Explain briefly about the various functions of Management.
- 12. Explain the overall development of management thought.
- 13. Explain the characteristics and limitations of classical approach.
- 14. What are the different responsibilities of managers in effective management? Explain.
- 15. Discuss in detail about the recent trends in management concepts.
- 16. Trace the evolution of management with reference to the contributions made by management thinkers.
- 17. What is the role of scientific management in the modern era?
- 18. "The job of a manager is to manage workers and work." Comment.
- 19. Discuss the nature and scope of management. Is management a science or art or both?
- 20. "Management is getting things done through other people" Comment.
- 21. Discuss the roles a Manager is expected to perform in various situations.
- 22. Explain in detail the contribution made by Elton Mayo in the field of Management. Also provide details of Hawthrone experiments.
- 23. Identify the various approaches to Management. Discuss in detail their significance and limitations.
- 24. Why is F. W. Taylor called as the Father of Scientific Management and Henry Fayol the Father of Modern Management theory. Discuss in detail.
- 25. Specify the kinds of skills needed by the following persons in their jobs. Justify your answer:
 - 1. Entrepreneur of a small scale company
 - 2. Team Leader in a software company
 - 3. Works Manager in a manufacturing industry
- 26. Explain the relevance of Management in 21st century. Which philosophy of management best fits in present time.
- 27. Why is it essential for modern managers to study various theories of Management. What importance does Classical theory of management carries in the present scenario.
- 28. What is the contribution of Henry Fayol & F. W. Taylor to the management. Are the principles strictly enforceable in the current trends towards Participative management style?
- 29. Management is the integrated set of functions, processes, approaches and skills to be used for mobilizing and utilizing resources for achieving predetermined objectives in changing environment. Discuss.
- 30. Explain the concept of development of management thoughts through various approaches.

- 31. Explain approaches to management. What is the Mathematical, Behavioral, Scholastic school of management.
- 32. Most important aspect of management is Human Resource, Comment on the statement in the light of Human Relation Concept of Management.
- 33. Explain the concept of Management. Also explain the various objectives of management in detail.

Short Questions on Unit II (PLANNING)

- 1. Planning ensures the attainment of predetermined objectives. Explain.
- 2. Explain the objectives of planning.
- 3. State the various steps involved in planning.
- 4. Classify the various types of plans used in planning.
- 5. Why do you need a vision and mission for an organization?
- 6. Define and explain the term 'Planning Premises'.
- 7. Explain the steps involved in planning.
- 8. What do you mean by strategic planning?
- 9. Distinguish between strategic planning and tactical planning.
- 10. How SWOT analysis is used in planning?
- 11. Distinguish between policies and strategies.
- 12. Explain the concept of decision making?
- 13. State any two decision making strategies.
- 14. What do you term 'bounded rationality' in decision making?
- 15. Mention the various types of decision making
- 16. State advantages and disadvantages of group decision making.
- 17. What are the different types of decisions?
- 18. What are the principles of planning. Also state essentials of a good plan.
- 19. Explain in detail Limitations of Planning.
- 20. What do you mean by Planning Premises?
- 21. Why is it important to define Planning Premises before designing a plan?
- 22. Explain in detail Policies, Procedures and Methods.
- 23. Justify the relation between Planning and Forecasting.
- 24. What role does Forecasting plays while designing a plan?
- 25. Explain in detail Bounded Rationality and Intuition perspective.
- 26. Explain in detail Rational Decision making.
- 27. Plan your work and work on the plan. Comment on the statement.
- 28. If you fail to plan, you plan to fail. Comment and justify.
- 29. Explain the relationship between Planning and Decision making.
- 30. Explain in detail the process of decision making with the help of diagrammatic representation and suitable example.
- 31. "A good decision is as good as the information on which it is based." Comment.
- 32. Discuss on different types of Planning premises.
- 33. Why Planning is an important function of management.
- 34. Briefly explain the principles of effective management.
- 35. Outline the process of planning with suitable example.
- 36. Briefly explain the essentials of effective planning.
- 37. Write a note on forecasting as an aid to planning.
- 38. What are Organizational plans?
- 39. Explain in detail policies, procedures, rules and procedures.

Long Questions on Unit II

- 1. Describe in detail the nature of planning & the purpose or importance of planning in detail.
- 2. Explain about the various steps involved in planning.
- 3. Classify the various types of plans in detail.
- 4. Classify the various types of decisions and explain them in detail.
- 5. Explain the various steps involved in decision-making process in detail.
- 6. What is planning? Explain the objective and importance of planning.
- 7. Explain the concept of rationality in decision making. What are their limits?
- 8. Discuss the various types of business decisions.
- 9. What are different types of Decisions? Explain rational decision making process.
- 10. How decision-making process is carried in industries?
- 11. Define decision making and explain the process of decision making that affects the efficiency of the business decision.

Short Questions on Unit III (ORGANIZING)

- 1. What do you mean by organizing?
- 2. Define the term organizational structure.
- 3. List out the elements of organizational structure.
- 4. Explain the concept of Departmentalization.
- 5. What are the advantages of matrix types of organization?
- 6. What are the disadvantages of matrix types of organization?
- 7. Define span of control in an organization.
- 8. What is the difference between flat structure and tall structure?
- 9. Enumerate the factors affecting span of control.
- 10. Define the term centralization and decentralization.
- 11. State the various methods to be followed for making decentralization effective.
- 12. What are the advantages of decentralization?
- 13. What is meant by delegation of authority?
- 14. State the important elements of delegation.
- 15. Differentiate between authority and responsibility.
- 16. Distinguish between authority and power.
- 17. List out the different types of organization structure.
- 18. What do you mean by line and staff organization?
- 19. What are the merits of line and staff organization?
- 20. What is the necessity of staff authority in line organizations?
- 21. What are the limitations of line and staff?
- 22. What is meant by functional organization structure?
- 23. Explain the term staffing.
- 24. List out the functions of staffing in HRD.
- 25. Differentiate between Decentralization and Delegation.
- 26. Decentralization promotes decision making at different levels. Comment.
- 27. How an organizational structure and productivity can be related to each other?
- 28. Differentiate clearly between Mechanistic and Organic Organizational structure.
- 29. Sound organizational structure is an essential prerequisite of effective management.
- 30. Is delegation of authority desirable? Also state the benefits of delegation of authority.
- 31. Differentiate between Centralization and Decentralization.
- 32. Discuss the advantages and limitations of Centralizations and Decentralization.
- 33. Explain the concept of Span of Management with appropriate example.
- 34. Organization chart provides a broad picture of positions of authority and its relationship in organizational structure. Critically examine this statement.
- 35. What are the characteristics of Tall and Flat structure?
- 36. Staffing is putting right person at right place at right time. Comment and justify.
- 37. Explain the importance of Staffing in management.
- 38. Explain the need and importance of formation of Committees in organizations.
- 39. Explain the components of Staffing function.
- 40. What is the significance of Recruitment and Selection process in management?

41. Explain the recruitment and selection process in detail.

Long Questions on Unit III

- 1. Explain the purpose of an organizational structure. Explain the different types of organization structure.
- 2. Explain in detail about the different types of Departmentation.
- 3. Classify the two types of organizations based on the span of control and explain the various factors affecting the span of control.
- 4. Explain the concept of decentralization along with its advantages and disadvantages. How can decentralization be made effective?
- 5. What are the guidelines for effective delegation? Explain the advantages of delegation?
- 6. Write a detailed account of the various steps in staffing give their important characteristics of staffing and explain them in detail.
- 7. "Sound organization structure is an essential prerequisite of effective management". Comment.
- 8. What do you mean by organizing? Explain the principles of organizing.
- 9. What do you understand by departmentalization? Discuss the meaning, importance and methods of departmentalization .What are the basic factors to be considered while creating departments?
- 10. Design and justify an organizational structure for:
 - a. Automobile company
 - b. IT company
 - c. Multinational company
 - d. Banking company

Short Questions on Unit IV (DIRECTING)

- 1. Directing is important for business functioning. State the important characteristics of directing.
- 2. Explain the scope of directing in the organization.
- 3. Explain the concept of Motivation. Discuss the factors affecting motivations.
- 4. Mention the importance of motivation. Distinguish between motivation and satisfaction.
- 5. Explain the theory of Maslow's hierarchy of needs with suitable example.
- 6. Describe the relationship of hygiene factors, motivation factors and job enrichment.
- 7. What are the basic ingredients of leadership skill?
- 8. Explain the various types of leadership styles on the basis of authority.
- 9. Autocratic leadership style is more suitable for faster growth .Elucidate
- 10. Explain the importance of leadership. Is leadership essential in an industrial organization?
- 11. State the characteristics of a laissez- faire leader.
- 12. Distinguish between a leader and a manager.
- 13. What are the advantages of democratic leadership?
- 14. What are the barriers in a communication process?
- 15. Bring out the benefits and drawbacks of electronic media in communication.
- 16. Explain the different types or forms of communication.
- 17. List a few suggestions for managers to overcome barriers to communication.
- 18. Discuss the elements of communication process.
- 19. State the characteristics of oral communication.
- 20. Explain the concept of coordination.
- 21. Discuss the various features of coordination
- 22. What are the various steps involved in coordination process?
- 23. Directing is concerned with totality in which a manager influences the action of subordinates. Justify the above statement.
- 24. Who is a leader? What are the qualities of a leader?
- 25. Every leader should have certain unique and identifiable qualities. Explain the statement in the light of Trait theory of leadership.
- 26. What does situational theory of leadership says about leadership concept?
- 27. Explain in detail Hertzberg theory of motivation with suitable illustration.
- 28. Explain in detail Douglas McGregor's theory of motivation.
- 29. Explain in detail Behavioral theory of leadership.
- 30. Discuss the Fiedlers Contingency theory of leadership.
- 31. Explain in detail the concept of Change Leadership with suitable example.
- 32. Differentiate between Transformational and Transactional theory of leadership.
- 33. What are the various factors affecting the leadership style?
- 34. What are the various leadership styles that a manager can adopt?
- 35. Involving employees at all levels of decision making is nothing but participative management. Comment.

- 36. What are the advantages of increased participation of employees of employees to the organization?
- 37. Define leadership. Explain Theory X & Theory Y of leadership.

Long Questions on Unit IV

- 1. Explain in detail the process of directing.
- 2. Describe the basic elements involved in motivation process.
- 3. Explain in detail about the various types of motivation.
- 4. Explain the importance of leadership. Also explain the functions of leaders.
- 5. Explain elaborately about the various styles of leadership.
- 6. Explain the importance of communication. Also explain the communication process in detail with suitable example.
- 7. Discuss in detail different forms or types of communication.
- 8. "Co-ordination is the essence of management". Discuss
- 9. What is directing? Explain its objective and importance in an organization.
- 10. Describe the essential elements of the managerial function of directing.
- 11. Explain how motivation helps an organization to improve productivity?
- 12. Explain the importance of strong leadership in the creation of cohesive work in an industrial organization.
- 13. Discuss the importance of communication in a modern industrial organization.
- 14. What are the various barriers to communication? Suggest certain measures to make communication effective.
- 15. Discuss in detail two-factor theory of motivation.
- 16. What do you mean by motivation? What are the various ways in which motivation can be extended amongst subordinates?
- 17. What are the various characteristics of motivation? Discuss the significance of motivation with respect to overall performance improvement.
- 18. Differentiate between Internal and External communication.
- 19. Explain the various principles of enhancing Coordination amongst employees in organization.

Short Questions on Unit V (CONTROLLING)

- 1. Define the term controlling. What are types of control?
- 2. State the principle of preventive control.
- 3. What are the disadvantages of control? What do you mean by critical control points?
- 4. What is the inter-relationship between planning and control?
- 5. Explain with diagrammatic representation Feedback loop of control process.
- 6. What is Management by Exception (MBE)?
- 7. Discuss the advantages of management by exception?
- 8. Explain the objectives of MBE. How is MBE implemented?
- 9. Explain the significance of Management by Exception in detail?
- 10. Management by exception is a way of separating task between staff and management. Comment.
- 11. Controlling can be better achieved by Management by exception. Explain.
- 12. Define the term MBO (Management by Objectives).
- 13. What are the benefits of MBO (Management by Objectives)? What are the weaknesses of MBO?
- 14. What are the features of MBO? State the requirements of MBO.
- 15. Explain the concept of Participative management.
- 16. Discuss the objectives of Participative management.
- 17. What are the advantages & disadvantages of Participative management?

Long Questions on Unit V

- 1. Explain the nature or characteristics of controlling. Give a detailed account on the importance of controlling.
- 2. Explain in detail the process of controlling.
- 3. Describe in detail the various steps involved in the process of MBO.
- 4. Explain the benefits & Limitations of MBO (Management by Objectives).
- 5. Explain in detail meaning and concept of Participative management.
- 6. Explain the methods of Participative management.
- 7. Explain the concept of Management by exceptions.
- 8. What are the steps in controlling process and state the essentials of effective control.
- 9. Planning and control are the inseparable twins of management. Explain.
- 10. What is controlling? Discuss in detail the steps in controlling and briefly explain various types of control systems.
- 11. Planning is looking ahead and Controlling is looking back. Comment.
- 12. Cybernetic control system cannot be applied to human resource in organization. Comment.
- 13. Explain the various controlling tools and measures for manufacturing organization.
- 14. Explain the significance of Quality Circle, 6 Sigma, ISO in controlling quality of products.
- 15. Explain in detail steps involved in budgetary control system. Also state essentials of Budgetary control system.